

Veteran Service Officer Guidance and Assistance

VSO Guidance and Assistance with

- VA and SS benefits for widow, dependent, and spouse
- DOD ID Card and CHAMPVA ID Renewal
- Application for VA Compensation, increase or secondary via E-Benefits
- Casualty Assistance (Report of death to VA, DFAS, US Embassy, SS)
- Foreign Medical Program (FMP) Registration for treatment and medications for VA awarded disabilities in Panama
- VA Disability Benefit Questionnaire (DBQ) for VA claims

VSO Guidance and Assistance with

- TRICARE claims submission guidance and assistance
- CHAMPVA Medical Insurance application for spouse/children (for 100% permanently / disabled, non-retired veterans)
- Spouse and dependent Chapter 35 Education benefit
- VA approval packet for Panama university degrees
- Required annual SS Proof of Life based on selected last 4 SSN

VA Disability Claim Submission

There are TWO options for sending your VA disability claim application.

Option 1

E-Benefits Premium online account

- * VA Disability claims (new or increase)
- * Intent to File (Locks in retroactive pay)
- * 12 months to submit supporting documents
- * Access to DD214, military personnel file
- * Print VA benefit letters, disability list with percentages, and VA compensation pay history
- * Many other options

Option 2

Via mail

- * Must print complete packet; VA Forms, medical examinations, pictures, and any attachments
- * Prepare a forms inventory cover sheet
- * DHL or FEDEX to the VA Evidence Intake Center at Janesville, Wisconsin
- * Adds time to the claim process

Key documents for claim submission

- * Disability Benefit Questionnaires (DBQs)
- * VA Form 21-4138, Stmt of Spt, stating that you live in the Republic of Panama
- * VA Form 20-572 Chg Address

Most important document for claim

- * Copy of active duty medical record to establish or prove service connection of claimed disabilities
- * Request copy of medical record with SF-180

VA Foreign Medical Program (FMP)

- * Must register with VA FMP to facilitate use / billing of VA disability benefits overseas
- * ONLY VA awarded disabilities are covered overseas from 0-100%

ID Card Renewal

- * Application can be done at We Care Pharmacy
- * New ID cards received in 2-3 weeks
- * If traveling to US, renew stateside
- * Expired ID card stops TRICARE health benefit

HealthAlliance Panama Pharmacies and Clinics

1- Your Pharmacy and Clinic - PC	226-8119
2- Ocean Pharmacy and Clinic - PC	225-3926
3- Blue Pharmacy - PC	229-3963
4- Care Pharmacy - PC	270-4096
5- We Care Pharmacy ² and Clinic - Chorrera	253-5874
6- We Care Pharmacy and Clinic - David	775-7042
7- Blue Pharmacy ² and Clinic - Chitre	Pending
Hospital Brisas at Signature Plaza - PC	Pending

Contact Information

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**Do not forget to
complete the PIF**

THANK YOU